

[The Marylebone Project](#) provides a life-changing service for homeless women. It is the largest and longest-running centre of its kind in the UK with over 90 years of experience supporting vulnerable homeless women in crisis. Many of the women that we support have experienced domestic abuse, mental health issues, substance misuse, human trafficking and unemployment. Within our safe environment, women rebuild trust, learn to re-engage with society and, through empowerment, start to rebuild their lives through our all-encompassing service provision.

In November 2021, we launched our new service, The Sanctuary. This service provides a haven for vulnerable women, is open 24/7, 365 days a year and is the only service of its kind in the UK. The facilities within this service are exceptional. Clean, modern showers and toilets, with underfloor heating and access to a washer and dryer at any time. Included is a state-of-the-art kitchen, with access to utensils, cooking equipment and food donations, allowing women to cook their own meals, again fuelling the independence of our service users.

We also have a lounge space dedicated to where the women can relax, read, and watch some TV. In addition to these essential services, women can also access training and education, advice, holistic well-being classes, support with family mediation, landlord negotiation and assistance in finding private sector accommodation.

Hundreds of visits to the Sanctuary are made each week, and many of the women depend on our laundry services. Having a safe space to wash their clothing gives them a sense of dignity and boosts their confidence. For example, some women are experiencing homelessness and attend work every day. It is important to be able to provide these services so that our women can continue to engage in society.

In addition to our 24-hour drop-in, every year, we provide over 40,000 bed nights, comprised of our 112 individual bedrooms, for short—and long-term use. Every woman living in The Project has her own bedroom, along with a shared lounge, kitchen, and bathroom. We fundamentally believe that every woman has the right to her own front door. We pride ourselves on having safe, high-quality, clean accommodation that women can use as a base to rebuild their lives.

Our Resettlement Service provides targeted support for women to move into their own accommodation, independent from the Project. This is a team that provides support to women within the Project who are further along their journey towards independent living. For the sixth consecutive year, 100% of those women who have been resettled into independent living have maintained their tenancy, and this is a testament to the positive impact that the wider Project activities and support can have in helping to transform lives in the longer term, not just whilst women are resident within the Project.

As part of the Resettlement service, we equip and empower our service users with opportunities to engage in education and employment. We work to provide a holistic service to all who access our service, giving the opportunity for people to make the best possible positive life-changing decisions. As part of our

all-encompassing service provision, we run a whole range of different activities and courses, ranging from photography to knitting, childcare courses to IT sessions.

Last year, our Women into Work programme saw 62 women engage with volunteering opportunities, work placements, accredited training courses and paid employment.